



## Pedagogy On-The-Go



***Energized by:***

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### Hospitality Escape Room Challenge

#### Objective

Engage students in experiential learning through a hospitality-themed escape room challenge that integrates real-world problem-solving, critical thinking, and teamwork.

#### 🔥 How It Works

**1. Scenario Creation**

Design an escape room scenario set in a hospitality environment, such as a hotel experiencing a crisis (e.g., a celebrity check-in gone wrong, a kitchen disaster, or a technology failure in the front office).

**2. Challenges & Puzzles**

- **Role-Specific Tasks:** Assign students different hospitality roles like front desk manager, event planner, or chef.
- **Themed Puzzles:** Create tasks that require industry-specific knowledge, such as solving menu pricing errors, deciphering a guest's complex room service request, or managing a double-booking issue.

**3. Escape Room Setup**

Use a physical classroom, virtual platform (if online), or even Augmented Reality (AR) apps. Decorate the space with hospitality-related props like room keys, reservation lists, and menus.

**4. Assessment & Debrief**

After the challenge, debrief by discussing the decision-making process, customer service techniques used, and team collaboration outcomes. Link each puzzle to hospitality



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of teaching and learning.*



competencies like operations management, customer service excellence, and conflict resolution.

### Why It Works

- ✓ **Promotes Learning and Active Engagement:** Students learn by doing.
- ✓ **Collaborative Learning:** Builds teamwork and communication skills.
- ✓ **Time-Management & Leadership:** Develops essential career-ready competencies.
- ✓ **Experiential & Reflective:** Connects theory to practice memorably.
- ✓ **Problem-solving:** Strengthens industry-specific problem-solving skills.