



2025 ICHRIE GLOBAL CONFERENCE AWARDS GALA



2025 HOWARD B. MEEK AWARD



Joy
DICKERSON

Joy P. Dickerson, Ed.D. has enjoyed a 35-year career in hospitality education and worked in the food and beverage industry previously. She has worked for Widener University, the Culinary Institute of America, and Delaware County Community College, serving in both faculty and administration roles.

Her greatest joy has been serving students --- where teaching excellence and service initiatives were paramount to her career. She has developed programs, curriculum, and coursework at the undergraduate and graduate levels, but has most notably focused on the integration of undergraduate leadership development with experiential learning. She also launched the first Bachelor of Science degree program in Hospitality Management at the Culinary Institute of America in 2018 and the first regional Event minor in 2015 at Widener. Joy is currently working solely on the development and opening of a branch campus of DCCC, where culinary arts and hospitality programming will be housed.

As a long-term member of ICHRIE, Joy has served in leadership capacities at the chapter, federation, and international levels. She was the Vice President, President, and Immediate Past President of ICHRIE during the Covid-19 pandemic.

2025 STEVENSON W. FLETCHER ACHIEVEMENT AWARD



Parsa

H.G. Parsa, Ph.D., CHIA, FMP, is a Fulbright Scholar with over 30 years of teaching experience at four major universities. He has published and presented over 240 research papers in business and hospitality and related journals and conferences in 22 countries.

He is an Associate Editor of Journal of Hospitality and Tourism Research; and Cornell Hospitality Quarterly, and Co-Editor for the Journal of Hospitality and Tourism Cases and serves on the board of many other journals.

He won the ICHRIE Lifetime Research Excellence Award, Presidential Award for Research Excellence; Faculty of the Year (four times); International Teaching Innovation Award, Educator of the Year – State of Ohio, etc. He is frequently quoted in the media. He attended Harvard Business School for case research and earned his Ph.D. from Virginia Tech.

2025 ICHRIE LIFETIME RESEARCH ACHIEVEMENT AWARD



Jenny
KIM

Dr. Jenny Kim is the Terry Umbreit Distinguished Professor in the School of Hospitality Business Management at Washington State University. She has been recognized as one of the most prolific authors throughout her academic career.

The impact of her research is further demonstrated by her consistent inclusion in the top 2% of scientists in the sport, leisure, and tourism category since the list's inception in 2020, as identified by Stanford and Elsevier.

Her work appears in leading hospitality, tourism, and business journals, including IJHM, JHTR, IJCHM, TM, and JBR. Her research focuses on service management, human resources, and organizational behavior, including the recent impacts of robotics on hospitality operations.

She served as Co-Editor of JHTE, one of the flagship journals of ICHRIE for 9 years, and as Associate Editor of JHMM for 3 years.

2025 ICHRIE INDUSTRY RECOGNITION AWARD



Steve
HOOD

Steve Hood served for 29 years at STR, as Senior VP of Research and as Founder of the SHARE Center where he supported academic research and created industry relevant training and certification programs. Steve serves on advisory boards of top international schools and academic associations; and has built relationships connecting researchers, educators, deans, and business leaders.

Steve has been recognized for his contributions to academia and for his efforts to bridge the gap between industry and academia. Steve is currently consulting, lecturing, and speaking in areas including data analytics, hotel industry foundations, and careers in hospitality and tourism.

2025 RAPHAEL KAVANAUGH CHAMPION OF EDUCATION AWARD



Dipra
JHA

Dipra Jha is the Associate Dean for Access and Opportunity at Washington State University's Carson College of Business. He is recognized as an expert in luxury hospitality and tourism strategy, and he currently serves on the Board of Directors of the State of Washington Tourism. In 2023, the International Hospitality Institute named him among the "100 Most Influential People in USA Hospitality & Travel."

A global scholar, a Fulbright Specialist, and an innovative educator, Professor Jha teaches courses in hospitality management and international business to undergraduate, Online MBA, and Executive MBA students. He also leads several study-abroad programs.

He is a pioneer in using virtual exchange pedagogy in hospitality education, and he frequently collaborates with the industry on training and outreach programs worldwide.

2025 ICHRIE EXCELLENCE IN TEACHING AWARD



Birgitte Hvingel Joergensen is an Associate Professor at University College Northern Denmark, where she combines academic insight with hands-on industry experience to create meaningful learning experiences.

With a Master's degree in International Business Economics from Aalborg University, her background spans marketing management in the construction sector and consulting in business strategy.

Birgitte is passionate about making business education relevant and engaging. She focuses on developing creative teaching methods and teaches courses in business economics, marketing, and sustainable business practices as part of the International Sales and Marketing programme.

For the past decade, she has led an Emerging Market Track, with a strong focus on Africa, aiming to broaden students' global understanding. She has also contributed actively to the EuroCHRIE community—serving as Conference Chair in 2017 and 2021, and leading the Creative Teaching Lab at the 2024 Global Conference.

Birgitte
HVINGEL JOERGENSEN

2025 ICHRIE RESEARCH AWARD



Alei
FAN

Dr. Alei Fan is an Associate Professor and the Director of Master's Programs in White Lodging-J.W. Marriott, Jr. School of Hospitality and Tourism Management at Purdue University.

Dr. Fan holds a PhD in Hospitality Management from The Pennsylvania State University, and a Master of Management in Hospitality (MMH) from Cornell University.

Her research interests include service innovation, service marketing, consumer behavior, and cross-cultural study, particularly focusing on how various forms of innovative service and emerging technology impact on consumers during service encounters.

Before moving into academia, Dr. Fan had a decade of management experience in the hospitality industry, working at major hotel chains in several countries.

2025 FACULTY COLLEGIALLY AWARD



Dr. Henri Kuokkanen is an Associate Professor at Institut Lyfe, France, with expertise in the fields of corporate social responsibility/ ESG, responsible consumer experience, and revenue management. Henri holds a PhD from Leeds Beckett University, the UK.

His 10+ year industry background includes treasury and business control management in multinational business, and he was also a partner in a CSR consultancy. Henri focuses on facilitating strategic business innovation and performance through responsible consumption and his research, published in top journals, aims at transformation toward purposeful business.

He is a past president of EuroCHRIE, and he serves as the Co-Editor-in-Chief for Journal of Global Responsibility and Journal of Hospitality and Tourism Cases. In 2017, Henri co-founded Friends of the Dogon, a charity registered in Switzerland that supports a women's cooperative in rural Mali.

Henri
KUOKKANEN

2025 FACULTY COLLEGIALITY AWARD



Eric
BROWN

Eric Brown, Ph.D. is the Richard Mahoney and Lois Hartman Professor in Hospitality Management and Associate Chair for Undergraduate Academic Affairs at Iowa State University. His work centers on leadership, professional development, and career readiness in the hospitality industry.

A longtime member and active contributor to ICHRIE, he has served in regional and international leadership roles, including President of the Central Federation and Director of Member Services and Development. He has chaired committees, mentored emerging faculty and graduate students, and supported numerous initiatives within the organization.

Eric is also deeply involved in ACPHA, where he supports program quality and accreditation efforts as a commissioner and advocate for academic excellence. Known for his collaborative leadership and commitment to collegiality, Eric fosters high-impact learning and working environments.

2025 MCCOOL BREAKTHROUGH AWARD

Congrats!



White Lodging-J.W. Marriott, Jr.
School of Hospitality and
Tourism Management

TIME OF REMEMBRANCE

ICHRIE LEGENDS



Robert "Bob" Gilbert



Audrey Carol McCool



Melissa Beth Dallas Reigel



Stuart Mann



Dr. Ronald Frey Cox

Bios



2025 ICHRIE GLOBAL CONFERENCE AWARD WINNERS

Wednesday, 18 June 2025 • 5:30 PM

White River Ballroom E/F

**2025 Dr. Lea R. Dopson
Eta Sigma Delta
Chapter of Distinction Award**

**University of the Philippines,
Diliman**
Lilibeth J. Baylosis, Advisor
Academic Year 24/25

**2025 ICHRIE Level Up! Revenue
Management Competition**
Sponsored by Russell Partnership Technologies

First Place: Brooke Meyer
Second Place: Abraham Terrah
Third Place: Sienna Lawson

**2025 ICHRIE Hotel Management
Challenge Award**
Sponsored by Knowledge Matters

First Place: Emily Zirbes
Second Place: Taylor Parker
Third Place: Yestin Cruzada

**2025 CHRIE FutureFund™
Dissertation Proposal Competition**

Best Dissertation Proposal
Jae Eun Park
Sung W. Lee

Best Dissertations
Araceli Hernandez
Yun-Na Park

2025 ICHRIE GLOBAL CONFERENCE AWARD WINNERS



Donald
SCHOFFSTALL

Special Recognition for Outstanding Service
ICHRIE Conference Paper Review Chair

Thursday, 19 June 2025 • 8:45 AM
White River Ballroom E/F

JHTC Best Reviewer of the Year

Elena Cavagnaro
Dr. Lisa N. Cain

JHTE Best Reviewer of the Year

Zhuo Li
Dr. Yao-Chin Wang

JHTR Best Reviewer of the Year

Dr. Lu Zhang
Dr. Dan Zhu

ICHRIE Research Reports Reviewer of the Year

Bongkosh Rittichainuwat, Ph.D. EMD, CIS, CEM

ICHRIE Conference Reviewer of the Year

Anni Ding, Ph.D.
Dr. Agnes L. DeFranco
Elizabeth M. Ineson

2025 ICHRIE GLOBAL CONFERENCE AWARD WINNERS

Thursday, 19 June 2025 • 11:00 AM

White River Ballroom E/F

JHTE Article of the Year

Katarzyna Minor, PhD
Emmet McLoughlin, PhD
Sheena Carlisle, PhD

JHTR Article of the Year

Nan Chen
Cathy H.C. Hsu, Ph.D.

Research Reports of the Year

Donna Haywood
Dr. Smita Singh

JHTE Highly Commended Paper

Dr. Emma Delaney
Mark Ashton

JHTR Highly Commended Paper

Dr. Courtney Suess, Ph.D.
Dr. Tiffany S. Legendre
Lydia Hanks

JHTR Highly Commended Paper

Dr. Gabrielle Lin
Jason Li Chen
Haiyan Song

2025 ICHRIE GLOBAL CONFERENCE AWARD WINNERS

Friday, 20 June 2025 • 9:15 AM

White River Ballroom E/F

2025 ICHRIE JHTC Competition

Sponsored by Johnson & Wales University

First Place

Burcin Turkkan Zencirli, M.B.A. & Cynthia Mejia

Second Place

Taryn Claassen & Cynthia S. Deale

Third Place

Sarala Morrow & Eric Brown, Ph.D.

Honorable Mention

Dr. Yue Teng Vaughan, Dr. Vijaya L. Zinnoury,
Ruoyan Wang & Cynthia (Cindy) Lerick

2025 ICHRIE Research Reports Competition

Sponsored by DePaul University

First Place

Hyun-Woo (David) Joung, PhD,
Dr. Hayeon (Hailey) Choi & Eun-Kyong (Cindy) Choi

Second Place

Eulanda A. Sanders,
Nikol K. Lopez Llantuy & Dr. Li Jiang

Third Place

Faizan Ali,
Usman Khan & Kashif Ali Khan

2025-26 ICHRIE LEADERSHIP

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2025-26 ICHRIE LEADERSHIP

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ANDROID



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TO ACCESS THE CONFERENCE SCHEDULE,
A LIST OF ATTENDEES,
DIRECTIONS, NOTIFICATION ALERTS, AND MORE!

18-20 JUNE 2025

10 S. WEST STREET, INDIANAPOLIS, INDIANA, USA



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Fran Brasseux
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**Communications &
Networking Specialist**
Darla Hancock
International CHRIE



Advancement Specialist
Mary Richards
International CHRIE



**Membership &
Administration Specialist**
Jennifer Herdt
International CHRIE

2025-26 ICHRIE CONFERENCE

CONFERENCE TEAM



Director of Conference
Catherine Johnson
Florida Gulf Coast University



Director of Conference
Berkita Bradford
North Carolina Central University



Conference Event Planner
Paige Ksionska



Conference IT Volunteer
Kim Severt
The University of Alabama



Conference IT Volunteer
Christine Cleaver
Temple University



Conference Intern Faculty Advisor
Robert Cannon
Northern Arizona University

2025 ICHRIE CONFERENCE

OFFICE & CONFERENCE INTERNS



Services & Operations Intern

Thomas Dietz

James Madison University



Marketing & Event Intern

Marie Haidara

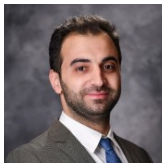
University of South Florida



Administrative Intern

Alyssa Thornton

Metropolitan State University-Denver



Conference Intern

Hamzeh Hammadeen

Auburn University



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Sudeshana Paramita Ghose

University of North Texas



Conference Intern

Raihana Nira

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